

Your message exchange is our agenda

ZELOS: The digital communication tool of customs

Soon German customs authorities will not be using fax machines any longer. Therefore, the ATLAS application ZELOS has been created to allow a centralized exchange of documents, enquiries, and statements. The future communication to ATLAS applications (started in 2023 with ATLAS import) will be digital and without media disruption via ZELOS thus replacing communication by e-mail, telephone, or fax. For this purpose, German customs authorities are not providing any kind of consumer software.

Utilise Features

With every customs declaration, there may be queries from customs or additional documents may be requested. Our ZELOS application is connected to the ATLAS application by customs, allowing you to handle all enquiries effortlessly.

There is no longer a need for external e-mail programs or fax machines - everything is bundled in one application. **Proactively** send the documents for your customs declaration to customs, or **reactively** send the documents and statements requested by customs.

Save even more time by storing the required documents in the software beforehand and transmitting them automatically.

If you already process your customs declarations via FORMAT-IVEAS, the connection is available and ready for use in just a few steps.

Outlook

German customs has been gradually transitioning the individual customs procedures to ZELOS since 2023.

As soon as these are available, we carry out the corresponding certifications. In this way, we guarantee you the earliest possible use of ZELOS for the respective message group in your company.

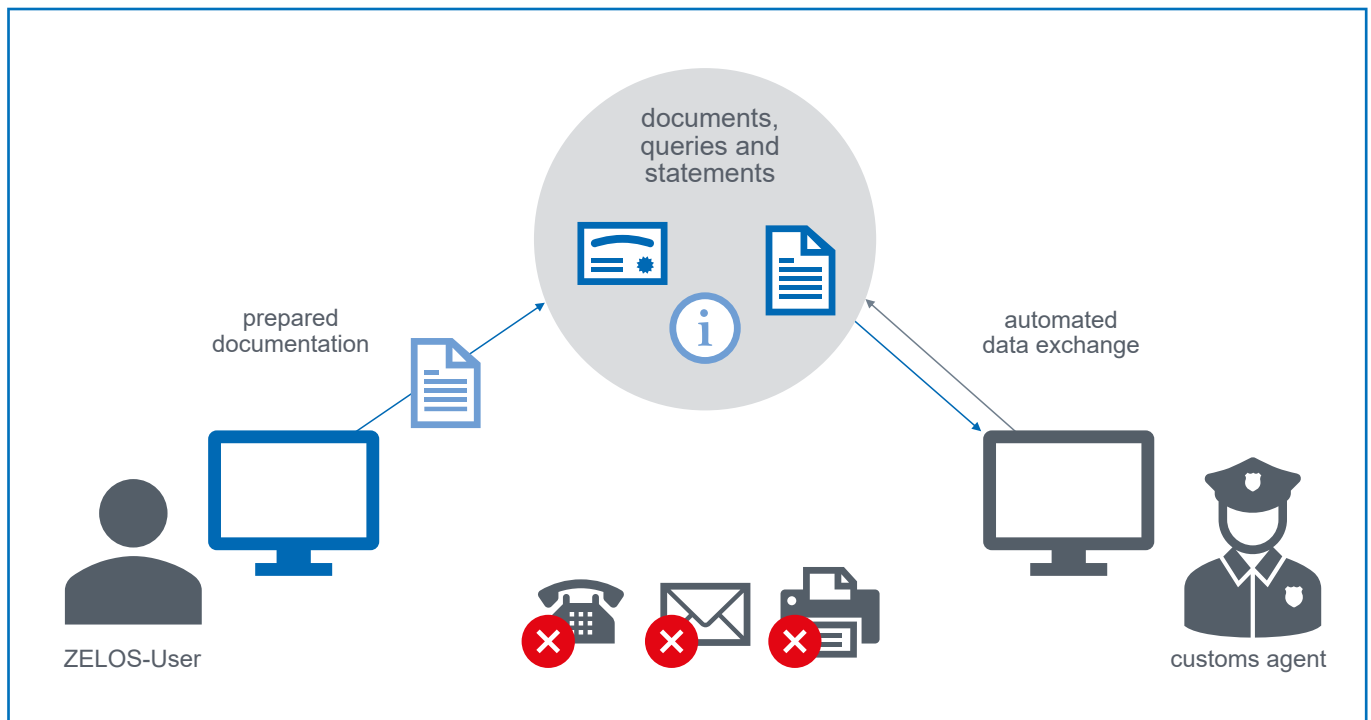
Unlock benefits

- **Uncomplicated:** Communication with customs has never been easier.
- **Direct:** The exchange takes place directly with customs without any media discontinuity.
- **Automated:** Store all necessary documents so that customs enquiries can be answered automatically by the system.
- **Comprehensive:** We provide ZELOS functionality for all ATLAS applications as early as possible



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Offering options (excerpt)

- 10 transactions per month included
- 5 GB initial data storage volume

Technical functionalities

- Specially developed BridgeConnect data transfer service for smooth connection to FORMAT-IVEAS
- Multiple file formats for transferring your documents: PDF, JPG, PNG

Company profile

Software solutions are our area of expertise – since 1988, FORMAT Software Service GmbH has been passionately dedicated to developing innovative solutions. Hosted and developed in Germany, our portfolio covers various areas of foreign trade, customs, and shipping management. A range of licensing models is available to suit different needs.

With a team of over 100 employees, FORMAT continues to drive innovation under the leadership of Horst Scharf. Our company is also a proud member of the Federal Association of Customs Software Manufacturers (BVZH).

FORMAT service portfolio

Export control ▪ AI classification ▪ Electronic customs tariff ▪ Dual-use ▪ ZELOS ▪ Intrastat
Sanctions list checks ▪ Import ▪ Export ▪ NCTS ▪ EMCS ▪ Shipping ▪ Packing station
Logistics ▪ Supply chain management ▪ Track & trace ▪ Confirmation of arrival
Customs warehouse ▪ Outward processing ▪ Inward processing ▪ Preference calculation
Supplier declarations ▪ Data conversion ▪ Disclosure of Entities & Relationships

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