

Supply Chain Management

We bring tailored transparency to your supply chains

Our software solution delivers end-to-end transparency across your supply chain and centrally manages the flow of goods, information and funds – enabling faster decisions, less manual effort and improved on-time delivery.



Comprehensive

All your transport service providers brought together on one platform. Standardised shipment statuses improve traceability.



Efficient

A standardised structure and consistent terminology across every connected service provider. Learn it once and use it confidently everywhere.



Transparent

Integrate external supply chain partners automatically. No manual data transfer required.



Manageable

Insights through management dashboards. Customise your own dashboards and reports to suit your needs.

Functionality

- **Transparent visibility** of your supply chain through the consolidation and presentation of data from different systems and service providers.
- **Keep track** of your shipments with Track & Trace – manage, analyse and monitor them with ease.
- **Even with high shipment volumes**, everything remains clear and manageable. Visibility into individual process steps allows you to intervene manually or automatically and optimise workflows.
- **Easily provide data** to external stakeholders, such as suppliers, manufacturers, service providers and customs authorities.
- **If you already use one of our customs processing solutions**, data can be transferred easily to the SCM system for further processing.
- **Track every change** seamlessly with a full history function.
- **On Time Delivery Tracking:** Automatic analysis of your freight forwarders' actual delivery times. Monitor the punctuality of each individual partner with precision.
- **Paperless Pickup:** Efficient paperless self-collection of shipments via mobile devices. Minimise errors and speed up the collection process.
- **Manual Shipment Tracking:** Enable digital traceability even for service providers without a digital system.
- **Shipment Notification Management:** Use notifications to trigger follow-up actions. These are sent automatically when a defined status is reached.

Optional features

- **Anonymous Tracking:** Your customers can track shipments via a central system, for example embedded on your website without a login.
- **Easy Invoice Process:** Check freight forwarders' invoices digitally for accuracy.



Why supply chain management matters for your business

More and more companies are recognising the benefits of an efficient supply chain. Shorter delivery times, better availability and the early identification of bottlenecks are not only seen by your customers as good service, but also help you reduce risk and lower costs.

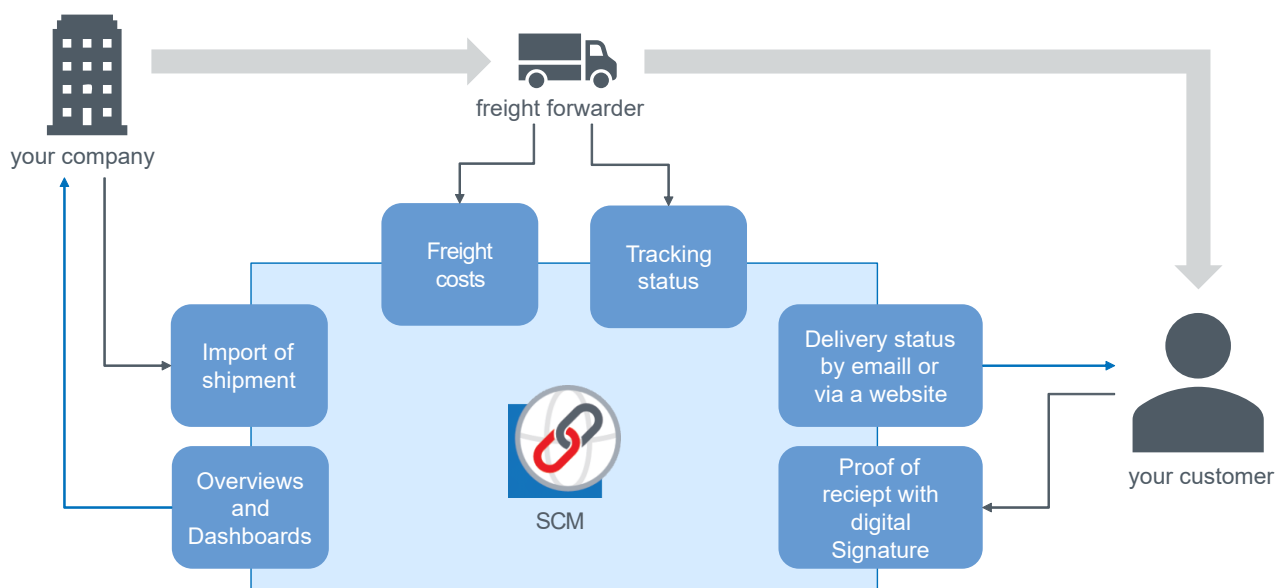
Integrate the planning and management of goods, information and financial flows into your processes across the entire value chain. This creates the foundation for smooth, cost-efficient operations.

Effective supply chain management is essential to the success of any business, including yours.

More information
on our website



Overview of SCM data flows



Technical functionalities

- HTML5 web application, supporting Firefox and all Chromium-based browsers, including Chrome, Microsoft Edge, Opera and Brave
- Service-oriented architecture (SOA) for flexible integration into existing system landscapes
- Multilingual user interface (DE / EN)
- Connection and processing of a wide range of data formats via a central data hub
- Native integration of your shipments from our electronic customs clearance solution

Company profile

Software solutions are our area of expertise – since 1988, FORMAT Software Service GmbH has been passionately dedicated to developing innovative solutions. Hosted and developed in Germany, our portfolio covers various areas of foreign trade, customs, and shipping management.

With a team of over 120 employees, FORMAT continues to drive innovation under the leadership of Horst Scharf. Our company is also a proud member of the Federal Association of Customs Software Manufacturers (BVZH).

FORMAT service portfolio

Export control ▪ AI classification ▪ Electronic customs tariff ▪ Dual-use ▪ ZELOS ▪ Intrastat
Sanctions list checks ▪ Import ▪ Export ▪ NCTS ▪ EMCS ▪ Shipping ▪ Packing station
Logistics ▪ Supply chain management ▪ Track & trace ▪ Confirmation of arrival
Customs warehouse ▪ Outward processing ▪ Inward processing ▪ Preference calculation
Supplier declarations ▪ Data conversion ▪ Disclosure of Entities & Relationships

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